

QUICK REFERENCE GUIDE: Redeeming Voyager Miles for car rental

From 1 April 2009 the Voyager Award validity period will change from 12 months to 3 months for non-airline awards i.e. car rental. Awards issued before the 1st of April will still be valid for 12 months. Once the award certificate is redeemed, it must be used within 3 months from date of issue.

Customers wishing to redeem Voyager Miles for car rental should contact Europcar to make the reservation. The number of miles required for vehicle rental can be found on www.flysaa.com and one certificate is equivalent to one rental day.

Once the reservation is made, contact the SAA Voyager call centre on (011) 978-1234 to request a redemption certificate, using your reservation number as reference.

The Voyager certificate/s must be presented at our branch on collection of the vehicle.
24 hour call centre 0861 131 000 or +2711 574 1390; email info@europcar.co.za